



PHOENIX
FOUNDATION



IMPACT REPORT 2020

We never envisaged that 2020 would be such a challenging year! Despite everything that has happened, we have continued to operate & provide our vital services to the most vulnerable. I am immensely proud of our achievements and our lads are thriving in their new environment. The challenges we have encountered have only made us stronger and we are excited to see what the future holds.

Andrea Pankiw - CEO

March 2020

Our main funder went into administration leaving us with less than a months notice to source alternative funding to enable us to carry on providing our vital services. Despite being advised to close, this was never an option to us. We worked round the clock to secure funds to keep us in operation and the risk paid off. It's been an incredibly tough journey but we would never give up on our homeless.

June 2020

We re-branded the charity from The Cotton Street Project to Phoenix Foundation to create a new identity as an independent, self-funded service provider.



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The Phoenix represents transformation – a rise from the ashes, which perfectly represents the journey of our residents.

July 2020

We relocated to a property in the City Centre where the residents have their own double bedroom that they create into their own personal space.



The move enabled us to help more people, with spaces increasing from 14 to 25

“The care and support I received here has saved my life and given me hope for the future” J.H. - Former Resident

We Couldn't Have Done It Without You

Special thanks to all of these organisations who have supported and believed in us:

Steve Morgan Foundation	Albert Hunt Trust
Community Windpower	Souter Charitable Trust
CAF	Card Factory Foundation
Crisis UK	Leathersellers
Liverpool Community Foundation	TDCA
Liverpool City Council	Medicash
Neighbourly Fund	Scott Bader
Groundwork UK	Kenn Dodd Foundation
Oliver Borthwick Fund	Nathaniel Reyner Trust
John Moores Foundation	Chrimes Family Trust

Our Greatest Asset

We have put structure in place and really concentrated on our most valuable asset – our staff! We have a very strong, well qualified and passionate team in place. Following the end of year staff survey:

- 100% of staff are proud to work for Phoenix Foundation
- 100% of staff feel comfortable to provide upward feedback to management
- 100% of staff would be happy to refer someone else to work here
- 90% of staff said we have improved over the past 6 months

Here are some quotes from our staff:

- *"We have great staff with lived experience"*
- *"I'm extremely proud to work for our organisation"*
- *"I enjoy the friendly but professional atmosphere between colleagues and management"*

2020 Achievements

- 22 bank accounts were opened
- We made 27 referrals for recovery from addiction
- We registered 25 people with a GP to address health issues
- We housed 100 homeless
- We found 12 residents paid employment
- We referred 20 residents for supported accommodation
- 5 residents completed a Level 1 Certificate in Health & Social Care

*figures are affected due to COVID-19

"After being homeless for 8 years, I never believed I had a future – I do now. My life has completely changed" C.S. - Former Resident

Where To Find Us

Each of our social media pages are listed below, along with our website. Follow us to keep up to date with our activities and visit our website to see how you can help those in need.



www.instagram.com/_phoenixfoundation_/



www.facebook.com/phoenixfoundationliverpool/



www.linkedin.com/company/phoenix-foundation1/



www.PhoenixFoundation.co.uk



www.twitter.com/PhoenixFoundLiv

Registered Charity Number: 1185418